

Quality Assurance / Quality Improvement
Peer Review Group Report (PRG)
Academic Year 2009/2010
Library Response

The Library staff very much welcome the Quality Assurance/Quality Improvement Peer Review Group Report (PRGR). It is satisfying that after a thorough examination of our own Self-Evaluation Report (SER) and through extensive consultation with Library staff and users the PRGR is so positive in tone and confirmatory of our approach to our service. We are grateful for the carefulness and objectivity with which it was formulated.

The recommendations of the PRG will constitute our main agenda for the coming years and we look forward to planning this agenda in the Quality Improvement Plan (QuIP).

Many of the issues detailed in the PRGR have been on our minds for some time, often subliminally, and it is important that they are now articulated in a concrete form as part of our agenda.

We will proceed with the QuIP in the near future. Notwithstanding this period of cutbacks and retrenchments, some recommendations will be relatively easy to implement; others may be more difficult and will require considerable discussion. Finally, there are some whose implementation is outside our control, but which we can recommend to the requisite authorities.

This process will be a milestone in the Library's development. Libraries now face unprecedented challenges of many types and by considering and implementing these recommendations, we believe that we will be in a better position to adapt to the changed circumstances.

Edward Murphy
Librarian
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