## COLÁISTE NÁISIÚNTA EALAÍNE IS DEARTHA NATIONAL COLLEGE OF ART AND DESIGN A RECOGNISED COLLEGE OF THE NATIONAL UNIVERSITY OF IRELAND

THE DIRECTOR'S OFFICE QUALITY ASSURANCE REVIEW 2007/2008

## PRELIMINARY RESPONSE TO THE PEER REVIEW REPORT

We would like to thank the Peer Review Group (PRG) for the commitment and care they have taken in producing the Report. We would also like to express our gratitude to our colleagues in NCAD, both staff and students, who made a valuable contribution in helping us assess our methods of work and engagement and areas of best practice.

The Director's Office and the Offices involved in the Review are pleased with the conclusions reached by the report and in particular with the support of the recommendations contained within our Self-assessment Report.

Each office involved in the Review has already commenced implementing some of the recommendations that have come through the Self Assessment Report and been endorsed by the PRG:

- An Bord with the College have been discussing the reformation of the management structure and the Faculty/Department structure for the past 12 months and are working toward agreement.
- A Strategic Plan is being prepared and will be submitted to An Bord shortly.
- A research committee has been established.
- While it was important for the first cycle of QA reviews that each Department underwent an in-depth review, it has been agreed that cycle two of the QA reviews commencing in 2010 will concentrate on larger clusters in order to support a more integrated approach to quality enhancement.
- The QA/QI Officer is undertaking an "Effective Group Facilitation" course and a M.Sc. in Education and Training Management in order to further enhance the role.
- The space constraints in relation to the archiving of important documents within the office of the Director's Secretary have been addressed.
- The Buildings Office is establishing a logging system for complaints through email.
- The facilities in the maintenance workshops are being reviewed.
- The HR Manager and Administrator are developing a Human Resources strategy.

Many of the recommendations within the PRG report are strategy-based and long-term. The Director is aware that his term of office is limited and that in approaching any quality improvement plan, he has to provide a blueprint that is flexible enough to accommodate a change of leadership in the short-term.

Each office looks forward to the next few months and is confident that it can now prepare a Quality Improvement Plan and monitor the implementation of that plan in the period ahead.