

Programme Reviews: Student Forums

Guide for students

In the next few days, you will be informed of where and when your student forum will take place. This is the third year we've held student forums, to get an insight into what's good and what's not so good about your experience at NCAD.

We want to hear it all, the good so that we can do more of it, and the bad to see if we can change things for the better.

It should take 30-45 minutes. Please don't be afraid to say your piece.

Everything is valid, but having said that, if you have a particular personal issue that should be discussed one-to-one with a staff member or a member of Student Support, then this may not be the best place for that. Please focus on issues, not on individuals or personalities. There is a separate complaints process on the website if you need it. You should also make use of your student reps and the Students' Union to raise any issues or grievances throughout the year.

During the forum, notes will be taken, so that we can then respond in the coming weeks to the issues raised. Hopefully, where we can't fix something, we can find a work-around or an alternative solution.

In the forums this year, there are no set questions, but the forums should cover different aspects of your experience, such as:



If you feel there is something you want to talk to us about, you can talk to a member of staff at any point. It's better to get problems out in the open so that they can be resolved, rather than allowing them to fester.

Remember too that it's up to you to progress, only you can develop, you need to work hard to learn enough. We can teach and guide, sometimes prod. We will show you where the door could be, but you have to find which one is right for you, you have to open it, and you have to go through it yourself.

An education is not received; it is achieved.