

**COLÁISTE NÁISIÚNTA EALAÍNE IS DEARTHÁ**  
**NATIONAL COLLEGE OF ART AND DESIGN**  
**A RECOGNISED COLLEGE OF THE NATIONAL UNIVERSITY OF IRELAND**

QUALITY ASSURANCE REVIEW IN THE REGISTRAR'S AREA 2004/2005

PEER REVIEW REPORT

The staff of the Registrar's Area acknowledge receipt of the Peer Review Group by John McGinnity, Mary Alexander and Frank Bissette. We wish to warmly thank the members of the Peer Review Group (PRG), everyone who contributed to the Self Assessment Report and those who participated in the visit by the PRG. We particularly want to thank Nicky Saunders who was of great support to the area during the course of the preparation of the report and in the organisation and co-ordination of the PRG visit.

The department is very pleased with the conclusions reached by the report and in particular the conclusion that the area works very well and that the changes where recommended were not large relative to the total activity of the area. This reflects the departments approach in dealing with the Self Assessment Report, which was to concentrate on recommendations in respect of the future and improving efficiency as the response from the questionnaires had indicated that generally the department was operating in a reasonable and effective manner.

In that context the department had already commenced implementing some of the recommendations that had come through the Self Assessment Report and we are pleased that the vast majority of these recommendations have been endorsed by the PRG. As was indicated in the Self Assessment Report the department commenced the whole quality assurance review with a small amount of scepticism but during the course of the review it became apparent the value of quality assessment and very useful recommendations have been made arising from the questionnaires and from the discussions that these questionnaires developed. Indeed many in the department feel that it was the questionnaires that gave a major impetus to the discussions that subsequently took place and gave the structure for improvements across all of the separate divisions of the Registrar's Area.

It is particularly gratifying that the PRG has taken on board many of the recommendations contained within the Self Assessment Report as well as adding a number of other important recommendations that have evolved during the visit.

We look forward to the next few months and are confident that we can now prepare a Quality Improvement Plan and monitor the implementation of that plan in the periods ahead. The Registrar's Area warmly welcomes the report of the Peer Review group, the recommendations made in relation to improving the quality of the area are much appreciated and the department has already started the process of change.

Signed  
Ken Langan  
REGISTRAR